Terms and Conditions

Effective Date: January 1, 2025

Welcome to Sonoma Sports and Family Chiropractic. By accessing or using our website, booking appointments, or receiving services from our clinic, you agree to the following Terms and Conditions. Please read them carefully.

1. Services Provided

We offer chiropractic care, injury rehabilitation, performance enhancement services, and health education. All care is delivered by licensed professionals based on your specific needs and clinical findings.

2. Use of JaneApp

We use JaneApp (https://jane.app/) for:

- Online booking and calendar management
- Secure health intake and documentation
- Appointment reminders and communications
- Payment processing for appointments

By using our JaneApp booking portal, you agree to their Terms of Use and Privacy Policy.

3. Booking & Cancellations

- Appointments may be booked online through JaneApp or by contacting our office directly.
- We require at least 24 hours' notice for cancellations or rescheduling.
- Missed appointments or late cancellations may incur a fee at our discretion.

We reserve the right to modify or cancel appointments due to emergencies or provider availability.

4. Payments

- Payment is due at the time of service unless otherwise agreed upon.
- We accept credit/debit cards, HSA/FSA cards, and other forms of payment as listed on JaneApp.
- You are responsible for verifying your insurance or benefit coverage if applicable.
- Receipts or superbills can be provided for reimbursement requests.

5. Health Information & Consent

By submitting your health information and attending appointments, you consent to:

- The collection and use of your health data to provide clinical care
- Secure storage and transmission of this data through JaneApp
- Receiving reminders, confirmations, or clinical follow-up via email or text You may withdraw consent at any time, though it may impact our ability to provide services.

6. Limitation of Liability

Chiropractic care carries minimal risk, but results vary based on individual factors. Sonoma Sports and Family Chiropractic and its providers are not liable for:

- Any injury or adverse effects not directly resulting from negligent care
- Actions taken based on website content or general advice
- Services or third-party platforms outside our control (e.g., JaneApp, SMS providers, Ring Central) Always consult with your provider before starting, changing, or stopping any health treatment plan.

7. Intellectual Property

All content on our website--including logos, educational content, and media--is the property of Sonoma Sports and Family Chiropractic and may not be reused without permission.

8. Modifications

We reserve the right to modify these Terms at any time. Updates will be posted to this page with a new effective date. Continued use of our website or services implies acceptance of these changes.

9. Contact

For questions about these Terms and Conditions, please contact us:

Sonoma Sports and Family Chiropractic

Email: info@sonomasportschiro.com *Phone:* 707-327-0350 *Website*: http://www.sonomasportschiro.com *Booking*: https://myraamparodc.janeapp.com/#staff_member/1